

FACTORY SERVICE REPAIR FORM

NOTICE: As of January 1st 2024, 1st Generation Break-Safe tools are no longer serviced and can be identified using the following Identification Guide: (https://utilityolutionsinc.com/wp-content/uploads/USBS-IdentificationGuide_10924.pdf).

Contact Customer Service (sales@utilityolutionsinc.com) or (828) 323-9814 for additional information.

- An RMA is not required. Simply fill out the form below or utilize our online form (<https://www.utilityolutionsinc.com/support/repair-service/repair-service-form/>).
 - Securely pack the tools and include the completed form.
 - Standard services will be processed and charged automatically. Tools requiring above standard level will be quoted and require approval.
 - Tools will be returned after 90 days if services not approved.
- #1

Name: _____

Date: _____

Phone: _____

EMAIL: _____

TOTAL # OF TOOLS SENT: _____

Return Address: _____

#2

PRODUCT (circle one)	PART#	SERIAL#	CASE (circle one)	REPAIR COMMENTS
LOAD-RANGER® XLT LOAD-RANGER® FLEX-LT® 2nd Gen. BREAK-SAFE®			HARD SOFT NONE	
LOAD-RANGER® XLT LOAD-RANGER® FLEX-LT® 2nd Gen. BREAK-SAFE®			HARD SOFT NONE	
LOAD-RANGER® XLT LOAD-RANGER® FLEX-LT® 2nd Gen. BREAK-SAFE®			HARD SOFT NONE	
LOAD-RANGER® XLT LOAD-RANGER® FLEX-LT® 2nd Gen. BREAK-SAFE®			HARD SOFT NONE	

NOTICE

- Irreparable tools will be disposed of at Utility Solutions upon approval.
- Load-Ranger tools manufactured before 2008 have limited services.
- 1st Generation Break-Safe tools will be considered irreparable.

Ship to:

Utility Solutions, Inc
Attn: Repair
101 33rd Street Drive, S.E.
Hickory, NC 28602

#3