

UTILITY SOLUTIONS

FACTORY SERVICE REPAIR FORM

B-02421
(10-16-2025)

NOTICE: 1st Generation Break-Safe® tools are no longer serviced - reference the Identification Guide:
https://utilityolutionsinc.com/wp-content/uploads/USBS-IdentificationGuide_10924.pdf

Contact Customer Service (sales@utilityolutionsinc.com) or (828) 323-9814 for additional information.

- Services are pre-approved and invoiced unless the cost to service exceeds 50% of the tool's value. Tools that require approval will be returned after 90 days if not approved.
- RMAs are not required for repair services.
- Securely pack the tools and include this completed form.

#1

Name: _____ Total # of Tools Sent: _____

Date: _____ Return Address: _____

Phone: _____

E-mail: _____

#2

Part # Serial #	CASE (circle one)	REPAIR COMMENTS
Part #: Serial #:	HARD SOFT NONE	

NOTICE

- Irreparable tools will be disposed of at Utility Solutions upon approval.
- LOAD-RANGER® tools manufactured before 2008 have limited services.

Ship to:

Utility Solutions, Inc
 ATTN: Repair
 101 33rd Street Drive, S.E.
 Hickory, NC 28602

#3



(828) 323-8914



(828) 323-8410



sales@utilityolutionsinc.com



utilityolutionsinc.com